

DREAMS JADE RESORT & SPA

ADDRESS

Unidad 26 Mz. 20 Lote I-I Sm.3
Puerto Morelos Benito Juárez,
77580 Quintana Roo, Mexico

PROPERTY OVERVIEW

Located just 12 miles from Cancun International Airport and minutes away from the quaint fishing town of Puerto Morelos, Dreams Jade Resort & Spa, a AAA Four Diamond resort, provides guests with over 2,600 feet of pure crystal-white sand and refreshing azure waters. This 550-suite resort features the *Unlimited-Luxury*[®] experience – all wristband-free! Guests can enjoy six gourmet à la carte restaurants, plus an international buffet, a grill and a café and two snack grills, room and concierge service and so much more. The Dreams Entertainment team keeps the party going all day and night long with an exciting activity program, full of family-oriented fun. Parents can even spend time together while the kids enjoy supervised fun at the Explorer's Club.

TOTAL ROOM COUNT: 550

PROPERTY DESCRIPTION

Located just 12 miles from Cancun International Airport and minutes from the quaint fishing town of Puerto Morelos, Dreams Jade Resort & Spa, a AAA Four Diamond resort, provides guests with 2,640 feet of pure crystal white sand and refreshing azure waters. Guests enjoy a family-friendly, modern vacation experience, where play and party are just steps away from peace and quiet.

Each suite is truly exquisite featuring beautiful views of flourishing gardens or crystal-clear ocean. This unique property features 550 luxurious suites each complete with private furnished balcony or terrace and hot tub in the bathroom. There is also an option to upgrade to a Preferred Club suite, where guests will enjoy additional amenities such as a hot tub on the balcony, private adults-only Preferred Club pool, and more.

Six gourmet à la carte restaurants, plus an international buffet, a café and two snack grills, offer intriguing fare to even the most discerning palate. Delicious cocktails and unlimited top-shelf spirits can be savored at seven unique bars and lounges. Guests can enjoy dining and nightlife through the Sip, Savor & See program at the nearby Dreams Sapphire Riviera Cancun and Dreams Resorts & Spas. 24-hour dining options allow guests to enjoy late night bites at Coco Café. Or stay in and order room service (hours may vary).

Guests can snorkel, kayak or deep-sea dive in the vast blue waters or simply relax under the warmth of the sun on the white sandy beach. They can perfect their swing with preferred rates at two nearby golf courses or indulge in a vast array of treatments offered at the world-class spa. Little ones will have the opportunity to partake in many day and nighttime activities provided by the Red Cross certified staff at the Explorer's Club for Kids while teens can enjoy a variety of sports, games and social activities just for them. When the sun sets, guests can enjoy live themed shows in our large indoor theater or sip on a cocktail at Scores with a live DJ. Luxury and family-friendly fun awaits at Dreams Jade Resort & Spa.

UNIQUE SELLING POINTS

- Situated only 20 minutes from Cancun International Airport
- 2,640 feet of pure crystal white sand and refreshing azure swimmable ocean water
- Oceanfront lobby showcasing stunning views and a bar that comes alive at night with live entertainment
- All Junior Suites resort with accommodations that boast a minimum of 700 sq. ft. with contemporary décor
- Extensive Preferred Club perks including balcony hot tubs, an adults-only pool, and private restaurant access
- Breathtaking views and areas for weddings offering gazebo, green gardens and amazing beach
- More than 11,000 square feet of meeting space and a state of the art theatre with a capacity for up to 1,000 guests
- Ideal location between Cancun and Playa del Carmen with close proximity to many ecological and archeological adventures
- Preferred rates at nearby Gran Coyote or El Mayakoba golf course
- Enjoy free Wi-Fi

UNLIMITED-LUXURY® INCLUSIONS

Unlimited-Luxury® where everything is included:

- Limitless access to gourmet à la carte dining options without reservations required
- Unlimited international and domestic top-shelf spirits
- Unlimited natural fruit juices and soft drinks
- Room and concierge services (hours may vary)
- Pool and beach wait service
- Daily refreshed mini-bar with soft drinks, juice, bottled water and beer
- Daily maid service
- Endless daytime activities and live nightly entertainment
- Theme parties, oceanfront bars and entertainment venues
- No wristbands required
- All taxes and gratuities
- Enjoy free Wi-Fi

Unlimited-Luxury® for reconnecting every generation.

LOCATION INFORMATION

A short stroll from Puerto Morelos, Mexico — a quaint fishing town — your baptism into the world of Dreams begins with Unlimited-Luxury®; sublime lifestyle comforts that satisfy your appetite for pleasure. Located 20 minutes south of Cancun International Airport, along a sundrenched beach, steps from the sparkle of clear blue sea and just 1/3rd of a mile swim from the world's second largest coral reef, your island hideaway beckons. Don't keep it waiting.

Average Temperatures

Month	°F	°C
January	81/67	27/20
February	82/68	28/20
March	84/70	29/21
April	85/72	30/22
May	88/77	31/25
June	88/78	31/26
July	91/78	33/26
August	91/77	33/25
September	89/76	32/25
October	88/75	31/24
November	84/71	29/22
December	82/69	28/21

Distance to nearby AMR™ Collection properties:

Resort	Distance (Miles)	Distance (Minutes)
Dreams Riviera Cancun Resort & Spa	3.65	12
Dreams Sapphire Riviera Cancun	4.65	15
Zoëtry Paraiso de la Bonita Riviera Maya	9.85	21
Secrets Maroma Beach Riviera Cancun	13.64	26
Secrets Impression Moxché Playa del Carmen	20.38	37
Secrets Moxché Playa del Carmen	20.38	37
Dreams Natura Riviera Cancun	14.6	31
Now Emerald Cancun	22.7	37

Secrets The Vine Cancun	25	40
Dreams Vista Cancun	27	52
Dreams Sands Cancun Resort & Spa	29	47
Secrets Playa Mujeres Golf & Spa Resort	34	70
Dreams Playa Mujeres Golf & Spa Resort	34	70
Dreams Aventuras Riviera Maya	37.2	53
Sunscape Akumal Beach	47.5	68
Secrets Aura Cozumel	48.4	136 (includes ferry ride)
Dreams Cozumel Cape Resort & Spa	48.4	136 (includes ferry ride)
Sunscape Sabor Cozumel	48.4	136 (includes ferry ride)
Dreams Tulum Resort & Spa	63.24	78

DESTINATION INFORMATION

Dreams Jade Resort & Spa provides the excitement of Cancun and Playa del Carmen while allowing guests to explore the ancient Mayan ruins, Pyramids of Tulum and ecological and archeological adventures all within close proximity to the resort. Our travel desk can help you arrange a tour, rent a car or help with any needs you may have when planning your perfect getaway.

Local Points of Interest:

- Akumal | 11 miles**
 Located south of Cancun, Akumal is a small beachfront community for swimming, snorkeling and abundance of sea turtles that lay eggs on the beach at night during nesting season.
- Playa Del Carmen | 12 miles**
 Originally a small fishing town, Playa Del Carmen is a popular tourist attractive with its pristine beaches and turquoise water.
- Tulum Mayan Ruins | 28 miles**
 These Mayan ruins, located in one of the most important cities during its time, are among the most popular sites to visit including ancient artifacts, pyramids, a beach and breathtaking views of Caribbean Sea from cliff-top.
- X-Caret Ecological/Archeological Theme Park | 9 miles**
 Learn about the Mayan culture and enjoy several family activities at this ecological/archaeological theme park.
- Xel-Ha | 22 miles**
 Visit Xel-Ha to enjoy this aquatic adventure through lagoons and caves while taking in the ancient Mayan culture including intact artifacts of the past.

ACCOMMODATIONS

Settle down in one of 550 ultra-comfortable Junior or Preferred Club Suites, sleekly designed and replete with all the necessities, special touches, and ocean views that make you completely relaxed. Accommodations are inspired by the turquoise sea and Cancun's mesmerizing sunsets. All rooms and suites are non-smoking.

Room Category Name	View	Dimensions	Bedding	Max Occupancy	Max Adults	Total Quantity
Junior Suite Tropical View	Tropical	700 ft. ² / 65 m ²	1 King	2	2	120
			2 Doubles	4	3	122
Junior Suite Ocean View	Ocean or Partial Ocean	700 ft. ² / 65 m ²	1 King	2	2	43
			2 Doubles	4	3	57
Junior Suite Ocean Front	Ocean Front	700 ft. ² / 65 m ²	1 King	2	2	11

		65 m ²	2 Doubles	4	3	11
Family Suite	Tropical	1,400 ft. ² / 130 m ²	1 king and 2 doubles	6	4	48
Preferred Club Suite Ocean View	Ocean or Partial Ocean	765 ft. ² / 71 m ²	1 King	2	2	49
			2 Doubles	4	3	63
Preferred Club Suite Ocean Front	Ocean Front	765 ft. ² / 71 m ²	1 King	2	2	12
			2 Doubles	4	3	6
Preferred Club Governor Suite	Ocean	1,088 ft. ² / 101 m ²	1 King	2	2	8
TOTAL ROOM COUNT						550

All suites offer the following amenities:

- King-size bed or two double beds
- Private furnished balcony or terrace
- Hot tub in bathroom
- Gilchrist & Soames luxurious bath amenities
- Marble floors
- Bathrobe and slippers
- Hair dryer
- Direct dial phone
- Cable TV
- Mini-bar refreshed daily
- Electronic keyhole
- Electronic safe box –accommodates up to 13” laptop
- Alarm Clock
- Air-conditioning with individual control
- Room service (hours may vary)
- Coffee and tea maker
- Iron & ironing board
- Luxury amenities

ROOM CATEGORY DESCRIPTIONS

Junior Suite Tropical View

In addition to the above amenities, the spacious Junior Suite also offers a king or two double beds (700 ft² or 65 m²), living area, 32” LCD TV, balcony, hot tub in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress, and alarm clock.

Junior Suite Ocean View

In addition to the above amenities, the Junior Suite offering stunning ocean views also offers a king or two double beds (700 ft² or 65 m²), spacious living area, 32” LCD TV, balcony, hot tub in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress, and alarm clock. *Please note, the views vary by suite location- partial ocean view or better.*

Junior Suite Ocean Front View

In addition to the above amenities, the Junior Suite Ocean Front also offers a king or two double beds (700 ft² or 65 m²), living area, 32” LCD TV, balcony, air conditioning and ceiling fan, hot tub in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress and alarm clock.

Family Suite Tropical View

In addition to the above amenities, the Family Suite also offers 2 spacious connecting Junior Suite Tropical View rooms, one with king-size and one with two double beds (1,400 ft² or 130 m² each suite). The suite also offers a balcony, hot tub in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress, alarm clock.

PREFERRED CLUB

Preferred Club Suites offer the following additional amenities:

- Personalized check-in and checkout with concierge service
- Living room
- Access to the private lounge and to the adults-only pool
- Bathroom with double sinks and rain shower
- Hot tub located on the room’s balcony

- Preferred status and amenities
- Preferred Club Lounge
- Private areas throughout the resort
- Upgraded luxury bath amenities
- Bathrobes and slippers
- Pillow menu
- Complimentary computer access in Club Lounge
- Upgraded mini-bar and room service menu
- 32" LCD TV
- Enjoy one complimentary 25 minute neck, back & shoulders massage in out shiatsu chairs (one per person, per stay)
- Barefoot Grill a la carte menu.
- Daily exclusive a la carte breakfast at Capers, afternoon hot and cold hors d'oeuvres and exquisite desserts & fine liquors in the lounge

Preferred Club Suite Ocean View

In addition to the above amenities, the Preferred Club Suite Ocean View also offers a one-bedroom suite with a king or two double beds (765 ft² or 71 m²), a partial view of the ocean, 32" LCD TV, air conditioning and ceiling fan. Bathroom with separate rain shower, double sink, bidet, luxurious bathroom amenities; comfortable bed with a wider mattress, separate living room with a 32" LCD TV and sofa, two closets, two phones and an alarm clock. *Please note, the views vary by suite location- partial ocean view or better.*

Preferred Club Suite Ocean Front View

In addition to the above amenities, the Preferred Club Suite Ocean Front also offers a one-bedroom suite with a king or two double beds (765 ft² or 71 m²), a balcony with hot tub for 2 overlooking the ocean, 32" LCD TV, air conditioning and ceiling fan. Bathroom with separate rain shower, double sink, bidet, luxurious bathroom amenities; comfortable bed with a wider mattress, separate living room with a 32" LCD TV and sofa, two closets, two phones and an alarm clock.

Preferred Club Governor Suite

In addition to the above amenities, the Preferred Club Governor Suite also offers a large room with a comfortable king bed, (1088 ft² or 101 m²) private balcony, air conditioning and fan, relaxing room, bathroom with separate rain shower, a bidet, hair dryer, VIP bathroom amenities, double round sink, indoor hot tub and dressing room. Additionally, the suite offers a spacious closet, three phones, secret box, alarm clock, foyer, a full independent guest bathroom and shower, patio lounge with a double terrace that includes an outdoor hot tub, living room with TV, spacious dining room and ocean views.

Also available upon request:

- 9 accessible rooms are available in the Junior Suite Tropical View category. Each accessible room is located on the ground floor and has two double beds, widened doorways, bars in the shower, and easy access. Elevators are located in all principle areas.
- Extra bed (subject to availability)
- Crib (subject to availability)

DINING INFORMATION

RESTAURANTS

Offering 9 dining options including 6 à la carte, a buffet, a grill and a café. No reservations are required. 24-hour dining options allow guests to enjoy late night bites at Coco Café. Or stay in and order room service (hours may vary). *All restaurant openings rotate throughout the week. Number of restaurants open for each meal is dependent upon occupancy levels.*

Barefoot Grill | Lunch 11 a.m. – 5 p.m.

- Casual grilled favorites served poolside

Capers | Breakfast 7 a.m. – 10:00 a.m.* (Preferred Club Only), Dinner 5:30 p.m. – 11 p.m.

- Rich Italian flavors in a Tuscan setting
- Approximate seating capacity: 96
- Dress Code: Casual Elegance

Carnival International Buffet | Breakfast 7 a.m. – 11 a.m., Lunch 12:30 p.m. – 4 p.m. and Dinner 6 p.m. – 10 p.m.

- Featuring an international menu with a casual atmosphere
- Air-conditioned restaurant dining area with an outdoor terrace
- Approximate seating capacity: 550
- Dress Code:
 - Casual for breakfast and lunch
 - Formal for dinner

Castaways | Lunch 11 a.m. – 5:30 p.m.

- Poolside dining area serving sandwiches, gourmet favorites, small bites and drinks
- New pizza oven
- Approximate seating capacity: 250
- Dress Code: Casual

Cin Cin | Dinner 5:30 p.m. – 11 p.m.

- An elegant, romantic atmosphere with Mediterranean gourmet cuisine
- Space available for private dining of up to 8 guests
- Approximate seating capacity: 90
- Dress Code:
 - Inside: Formal
 - Terrace: Casual elegance
- Adults Only

Coco Café | 24-Hours: Café 6 a.m. – 11 p.m., Late Night Bites 11 p.m. – 1 a.m.

- Premium coffee and deli snacks in a casual atmosphere
- Late night bites served à la carte that include soup, salad, sandwiches, pizza, pasta and paninis
- Dress Code: Casual

Mercure | Dinner 5:30 p.m. – 11 p.m.

- Elegant French cuisine in a serene garden
- Approximate seating capacity: 52
- Dress Code: Formal

Spice | Dinner 5:30 p.m. – 11 p.m.

- Asian Cuisine, seated beside tranquil fountains and nearby wooden formations around an indoor Zen Garden with three Teppanyaki tables, a Sushi Bar and Pagoda. (Reservation needed for Teppanyaki tables through our concierge team)
- Approximate seating capacity: 78
- Dress Code: Casual Elegance

Tamarindo | Dinner 5:30 p.m. – 11 p.m.

- Delectable Mexican cuisine
- Approximate seating capacity: 80
- Dress Code: Casual Elegance

Special Dietary Dining Options

Dreams Jade offers a gluten-free, vegetarian, and vegan menu options at each of its à la carte restaurants. Please notify the resort in advance as well as your waiter if you are allergic to any ingredients.

DRESS CODES

Casual –

- Bermudas (long shorts or Capri pants), sneakers/tennis shoes and sandals.
- Ladies must wear a bathing suit wrap or cover-up.
- No sleeveless shirts for men.

Casual Elegance –

- Sneakers/tennis shoes or sandals and dress shirts with short sleeves or collared shirts.
- Long pants required for men.
- No sleeveless shirts or flip-flops.

Formal–

- Men must wear long pants, collared shirts and dress shoes.
- Women must wear blouses, skirts, slacks or dresses, with dress shoes.

BARS

Offering 7 bars and lounges, serving top-shelf brand domestic and international top-shelf spirits, ranging from swim-up to a nightly music lounge.

Moments | Open 10 a.m. – 1 a.m.

- Main lobby bar serving domestic and international drinks

Scores | Open 6 p.m. – 1 a.m.

- A casual ambience with flat panel TVs, pool tables, and a DJ
- Guests must be 18+ to access Scores from 10 p.m. to close

Splash | Open 9 a.m. – 5 p.m.

- Swim-up and pool bar located at the main pool
- Hours may vary depending on season

The Lounge | Open 7 a.m. – 11 p.m.

- A relaxed, private atmosphere serving top-shelf brand cocktails
- Preferred club guests only

The Mix | Open 10 a.m. – 12 a.m.

- Grab a refreshing drink at this bar on the beach

The Reef | Open 10 a.m. – 5 p.m.

- Swim-up bar

Time Out | 10 a.m. – 1 a.m.

- Exclusive area with a giant screen where guests can enjoy important events and live music every night

SIP, SAVOR & SEE DINING EXPERIENCE

As part of the privileges of *Unlimited-Luxury*[®], we're offering guests of Dreams Jade Resort & Spa the chance to Sip, Savor & See participating sister properties in the region. Enjoy dinner and live entertainment at neighboring sister resorts including sipping complimentary cocktails, savoring delicious cuisine at the restaurant of your choice and the opportunity to see that evening's entertainment.

The Sip, Savor & See Dining Experience is only good for dinner. This is not a day pass. Guests must make arrangements through the resort concierge by 3 p.m. Guests may choose to dine at any of the restaurants that are serving dinner. Guests are responsible for cost of transportation to and from the resort. A maximum of 4 people are allowed per seating. Special restrictions may apply for Christmas and New Year's Eve dinners and special events. Guests can utilize the facilities at the resort they are visiting from 6 p.m. to 1 a.m., including bars and theater.

**Sip, Savor & See may be limited due to private events and resort buyouts.*

ROMANTIC DINING EXPERIENCE

For your honeymoon, wedding anniversary or when you just decide to have a very special dinner with your sweetheart or friend, we can set a spectacular private dinner for your party, with a delicious menu, served exclusively at one of our appointed spots. This special dinner is served only by advance reservation through our concierge. *

**The Romantic Dining experience is valid on all new bookings at select Dreams Resorts & Spas made now through December 22, 2021 for travel from now through December 22, 2021. Cost varies by location. With this package, guests will receive one Romantic Dining experience during their stay. The Romantic Dining experience can be arranged with the food & wine concierge upon check-in. Price is based on double occupancy, per stay. Blackout dates and restrictions may apply. This entire offer is based on availability. This offer is combinable with other promotions. Not applicable to group bookings.*

ACTIVITIES/ENTERTAINMENT

INDOOR/OUTDOOR ACTIVITIES

- Tennis/Tennis lessons*
- Batting Cages
- Riffle Shooting
- Euro-Bungee
- Big screen movies
- Mini Golf
- Golf*
- Theme parties and live nightly entertainment
- Game courts (tennis, basketball and soccer)
- Beach and water volleyball

- Board games
- Water and beach aerobics
- Yoga
- Archery
- Driving range

WATER SPORTS

- Kayaks
- Catamarans
- Snorkeling
- Deep sea diving*

POOLS

Dreams Jade offers three heated pools on property.

Pool	Heated	Notes
Main Pool	Yes	Bluetooth speakers are not allowed

Preferred Club Adults-Only Pool	Yes	<i>Preferred Club guests only</i>
Kids' Wading Pool	Yes	<i>Included as part of the main pool</i>

The use of drones or artifacts that fly or float in or on the premises of AMR™ Collection hotels is strictly forbidden.

Bluetooth speakers are not allowed at the main pool.

EXPLORER'S CLUB FOR KIDS

Hours: 9 a.m. – 10 p.m.*

Ages: 3 – 12

At this fully supervised children's program, kids will enjoy the following activities:

- Arts & Crafts
- Playground
- Sandcastle contests
- Board games and video games
- Weekly campout adventures
- Movies in the club
- Beepers for parental control
- Dinner for children at Carnival buffet

All Explorer's Club staff members are certified by the Mexican Red Cross in CPR for children.

**Please confirm hours of operation with the concierge as they may vary by season.*

CORE ZONE TEENS CLUB

Hours: 9 a.m. – 10 p.m.

Ages: 13-17

At this supervised program, teens can meet each other and enjoy the following activities with no parents around:

- Videogames
- Individual gaming capsules
- Lighted dance floor
- DJ Equipment with mini turntable for DJ lessons
- Selfie wall
- Movie area
- Ping Pong table
- Foosball table
- Darts
- Bean bag chairs
- Interactive table
- Karaoke
- Movie nights**
- Scheduled activities that vary by week

***Please check with the entertainment team. Time and places may vary by season.*

The Dreams Entertainment team has special events planned, too. Contact the concierge or visit the Entertainment Center by the pool for details.

BABYSITTING

Babysitting is separate from the Explorer's Club and is it an additional charge. Please make arrangements with the concierge desk in advance.

UNIQUE EXPERIENCES

- Preferred rates at El Camaleon Mayakoba & Gran Coyote Golf Course*
- Sip, Savor & See*

GOLF

Guests of Dreams Jade Resort & Spa can enjoy preferred rates at nearby Gran Coyote Riviera Maya Golf Course and El Camaleon Mayakoba Golf Course.

Preferred Rates at Gran Coyote Golf Course

Guests of Dreams Jade Resort & Spa can enjoy preferred rates at Gran Coyote Riviera Maya Golf Course. Designed by Nick Price, Grand Coral is an 18-hole, par 71 championship golf course offering guests a chance to enjoy some friendly play just under a 20-minute drive from their resort. There are additional fees that guests are responsible for at the golf course.

MANDATORY DRESS CODE: Polo type shirt with collar, Bermuda shorts or trousers (Gentlemen), Shorts/skorts, or pants (Ladies), along with tennis shoes, or suitable footwear for golf. T-shirts, tank tops, bathing suits, denim shorts, shorts/pants & sandals are not permitted.

Individual reservations can be made up to 60 days in advance through the resort's concierge and are subject to availability, no name changes to existing bookings will be allowed. Offer is subject to availability and can be modified at any time. Blackout dates and restrictions apply. Transportation to and from the hotel to the golf course is not included.

Preferred Rates at El Camaleon Mayakoba Golf Course

Guests of Dreams Jade can also enjoy preferred rates at El Camaleon Mayakoba Golf Course. Designed by legendary Australian golfer Greg Norman, El Camaleon boasts an amazing layout featuring three different ecosystems: tropical Mayan jungle, mangrove forest and the Caribbean Sea coastline.

Crystal-clear freshwater canals, cenotes (subterranean caves) and astonishing views are some of the unique characteristics of this course. This coupled with great playing conditions, make it a first rate venue in the Riviera Maya, México. El Camaleón Golf Course is home of the Jim McLean Golf School, considered the Number 1 Golf School in America.

With a 350-yard double-sided tee, short game facility, and a 40-yard wide putting green, the practice facility is unmatched in Mexico.

The Jim Mclean Golf School features Trackman (the most advanced radar-based launch monitor technology available today), the JC Video analysis software and other golf technology to improve your golf game by our certified instructors

SPA/FITNESS

DREAMS SPA BY PEVONIA®

Hours: Open 9 a.m. – 5 p.m. *Time may vary by season

For those guests seeking a sanctuary for the senses, the Dreams Spa by Pevonia®, stretching 4,800 sq. ft., offers a sublime atmosphere of pure indulgence combining hydrotherapy and indigenous treatments creating a refreshing, invigorating and peaceful experience. Hot tub and treatment rooms, a relaxation lounge, saunas, steam rooms and private showers are available, as well as pedicures, manicures, facials and a full-service beauty salon. Experience your choice of the most soothing, relaxing, and result driven treatments. Select any treatment from the menu: facial, massage, body or salon, and indulge yourself in a memorable and pampering spa experience. Treatments include: hydrotherapy, spa massage, facial treatments, hairstyling, body waxing and more.

Spa facilities Include:

- 13 indoor treatment rooms
- Couples treatment rooms
- Beauty salon
- Hydrotherapy area
- Spa lounge
- Boutique

FITNESS CENTER

Hours: 7 a.m. – 8 p.m. *Time may vary by season

- Treadmills
- Stationary bikes
- Elliptical machines
- Stair climbers
- Free Weights

FACILITIES & SERVICES

- 3 heated Pools Main pool, children's pool, and adults-only pool for Preferred Club guests
- Concierge services
- 24-hour front desk
- Room service**
- 9 Elevators – 1 elevator per building
- Air-conditioned theater, accommodates up to 1,200 guests
- Fitness center
- Currency exchange
- Meeting and conference rooms*
- Fully equipped business center
- Spa Packages*
- Wedding & Honeymoon Packages*
- Shopping onsite*
- Car rentals* - located in the main lobby
- Laundry service*
- Medical facilities*
- Wheelchair accessible
- Business Center (6 a.m. – 10 p.m.)
- Explorer's Club for Kids (see description above)

* Additional costs apply

**Please note: Room service hours may vary

SOCIAL RESPONSIBILITY

At Dreams Jade Resort & Spa we have adopted sustainability as a model to guide all of our activities and services. We ensure the conservation and protection of our natural resources and historical-cultural heritage, as well as contribute to the economic and social development of our community. At Dreams Jade Resort & Spa's our priority is to provide quality services that meet the expectations of guests while we build sustainable consumption chains, employ local people, and guaranty work safety and strict compliance with the legal framework based on ethical and equitable practices that promote the physical, emotional and development of all our employees. We care about respecting the cultures and rights of the local community, reducing our carbon footprint, the responsible use of water and energy, the protection of biodiversity, as well as the reduction and management responsible for all our emissions and waste.

Rainforest Alliance Certified™

Since 2015, Dreams Jade has been awarded with the Rainforest Alliance Certified™ mark for achieving significant and measurable sustainability milestones. This verification assures the commitment of Dreams Jade to reduce the impact of its activities on the planet and local communities.

As part of the Rainforest Alliance, Dreams Jade recently implemented an integrated waste management program as a sign of their commitment to reducing, treating and safely disposing of hazardous/non-hazardous wastes.

The first step in their program included an analysis of the existing conditions & the education of their personnel. The hotels worked closely with professionals trained in identifying, handling and sorting hazardous, chemical and solid wastes. Then, they held a series of training events for hotel personnel.

In response to the training events, Dreams Jade has recovered and recycled more than 32 tons of materials that would otherwise have ended up in the municipal landfill. Also, the courses raised awareness to employees regarding hazardous nature of certain wastes and health conditions that could arise without proper in-handling.

Travelife

Dreams Jade has been recognized by Travelife due to the sustainable tourism practices demonstrated since 2015.

Distintivo S

The Ministry of Tourism of Mexico (SECTUR) has awarded Dreams Jade recognition for good environmental and business practices since 2015.

Responsible Waste management

Thanks to the participation of our guests we have reduced the consumption of single use plastic products. Throughout the property, we have waste sorting and recycling containers for ease of use.

MARTI

Since 2009, Dreams Jade has been an active member of the MARTI (Mesoamerican Reef Tourism Initiative), helping to sustain community development and protect the Mesoamerican Reef. Green philosophies include:

- Energy-saving, motion-sensor light switches

- Water-efficient bathroom systems
- Biodegradable bathroom amenities (shampoo, conditioner, hand soap, body wash)
- Grease from kitchen safely discarded through a third-party
- 100% eco-friendly cleaning products
- Discarded paper used for arts & crafts in the Explorer's Club
- Waste recycling program
- Protected mangroves surround resort
- Turtle protection program

Support for our community

To demonstrate a commitment to the community, handmade, local products are sold in shops and stores at Dreams Jade. 100% of proceeds support the local artists. Additionally, clothes, school supplies toys and soaps are donated to local charities.

Save the Children

Guests of Dreams Jade have the unique opportunity to help the children of Quintana Roo. For \$30 USD per person, guests can purchase a special dinner at either Cin Cin or Mercure restaurant and the money raised helps maintain playrooms, prevent childhood obesity and the exploitation of children in Quintana Roo.

Saving Our Sharks

As a standard, our resort restaurants never serve any meals that include any shark species. We continue to support the conservation of sharks with programs like the Saving Our Sharks association through monthly donations to continue research on the state of the wild shark populations.

Reducing Our Carbon Footprint

By the support of the ecological group Sierra Gorda AC. we reduce our carbon footprint with the reforestation of the Sierra Gorda forest in the state of Queretaro which leads to increased oxygen produced by the forest. This is directly managed by the community, generating sources of employment and at the same time, we are offsetting our carbon footprint.

Pools

Dreams Jade recently added a heating system to all pools that allows the water temperature to oscillate between 82.4°F and 84°F (28°-30°C). The heat used to warm the water is generated by the resort's coolers contributing to energy savings in the hotel and reducing our impact on the environment as well as creating a more pleasant pool experience for our guests.

RESORT MAP



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|--------------------------|---------------------------------|---|
| 1. Parking | 15. Shopping Center | 29. Preferred Club adults-only pool |
| 2. Motor Lobby | 16. Splash Pool Bar | 30. Mercure Restaurant |
| 3. Lobby | 17. Moments Lobby Bar | 31. The Reef Pool Bar (Preferred Guests Only) |
| 4. Theater | 18. Tamarindo Restaurant | 32. Hospitality Room |
| 5. Convention Center | 19. Spice Restaurant | 33. Tour Operator Desk |
| 6. Pool | 20. Cin Cin Restaurant | 34. Coco Café |
| 7. Kids Pool | 21. Casavaya Restaurant | 35. Time Out Lobby Bar |
| 8. Infinity Pool | 22. Capers Restaurant | 36. Gazebo |
| 9. Zumba Center | 23. Carnival Internacional Café | 37. Core Zone |
| 10. Water Sports Center | 24. Scores Sports Bar | ♥ Romantic Spots |
| 11. Entertainment Center | 25. The Mix Ocean Front Bar | 🐕 Dog Garden |
| 12. Towels | 26. Main Garden | |
| 13. Explorer's Club | 27. Preferred Club Lounge | |
| 14. Gym & Spa | 28. Preferred Club Area | |