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Property Overview

Now Sapphire Riviera Cancun, a AAA Four Diamond award-winning resort, offers *Unlimited-Luxury*[®] to families with teens and tweens, couples and friends. Guests of all ages will find 496 spacious suites, offering daily-refreshed mini bars and luxury amenities. International gourmet cuisine is served at eight dining options while unlimited top-shelf spirits can be sipped at five themed bars & lounges. Endless activities include four swimming pools, non-motorized water sports and even nightly entertainment – perfect for guests of all ages! When adults want to spend time alone during the day or night, the Explorer’s Club is perfect for kids to enjoy supervised fun. Teens can hang out together with plenty of activities at the Core Zone Teens Club.

Property Description

Now Sapphire Riviera Cancun, a AAA Four Diamond award-winning resort, offers *Unlimited-Luxury*[®] getaway perfect for multigenerational travelers, families with teens and tweens, couples and friends. This tropical landscape of palm trees, soft sand and sparkling azure sea is only 15 minutes from Cancun International Airport, boasting architecture and décor inspired by the ancient Mayan Culture.

Guests will find 496 airy suites boasting such comforts as a daily refreshed mini-bar, plush robes and slippers, and a private furnished balcony or terrace with lovely tropical or ocean views. Guests can enjoy free Wi-Fi and free international calling to the US, Canada and local landlines with the Unlimited Connectivity app. The Preferred Club offers an elevated level of luxury with a private adults-only pool, Preferred Club lounge and more enhanced amenities.

Now Sapphire provides a collection of amenities, led by unlimited gourmet food at eight gourmet dining options including five à la carte restaurants, a buffet, a grill and a café. Five stylish bars & lounges serve unlimited top-shelf spirits. Through the Sip, Savor & See program, guests can enjoy dining and nightlife at the nearby Now Jade Riviera Cancun and Dreams Resorts & Spas. 24-hour dining options allow guests to enjoy late night bites at Coco Café. Or stay in and order room service. It’s all available at any hour day or night.

Stepping outside means getting to enjoy endless activities, including non-motorized water sports, land activities and nightly entertainment such as theme parties and big screen movies. Plus, there’s oversized swimming pools, a fitness center and motorized water sports for an additional fee. Golf lovers can tee off at

two nearby championship golf courses with complimentary green fees. From tee time to me time, there's the spa, offering indigenous treatments ranging from a full-body massage to a soothing hydrotherapy. Kids and teens can enjoy the Explorer's Club for Kids with Red Cross certified staff and teens can enjoy the Core Zone Teens Club. All the wristband-free fun is included at Now Sapphire Riviera Cancun!

Unique Selling Points

- Enjoy free Wi-Fi and free international calling to the US, Canada and local landlines with Unlimited Connectivity. The mobile app also allows guests to view the schedules of all events, activities and restaurants at the resort, plus to learn about local destinations, excursions, and much more!
- Architecture and décor inspired by the ancient Mayan Culture
- Elegant wedding gazebo overlooking the main pool with breathtaking ocean views
- Luscious gardens and exclusive open areas ideal for private events and special occasions
- Beautiful Now Spa by Pevonia® boasting over 6,000 square feet of spa facilities including 7 treatment cabins with private showers, a hydrotherapy circuit, a beauty salon, and relaxation area
- Complimentary traditional Temazcal ceremony located on-site
- Exclusive adults-only pool for the Preferred Club level
- 4 large pools featuring luxurious Bali beds and ocean front kiosks
- Over 9,000 square feet of meeting and banquet space
- Complimentary green fees at nearby Grand Coral Riviera Maya and El Tinto Golf Courses

Unlimited-Luxury® Inclusions

Unlimited-Luxury® where everything is included:

- Limitless access to gourmet à la carte dining options without reservations required
- Unlimited international and domestic top-shelf spirits
- Unlimited natural fruit juices and soft drinks
- 24-hour room and concierge services
- Pool and beach wait service
- Daily refreshed mini-bar with soft drinks, juice, bottled water and beer
- Daily maid service
- Endless daytime activities and live nightly entertainment
- Theme parties, oceanfront bars and entertainment venues
- No wristbands required
- All taxes and gratuities
- Enjoy free Wi-Fi and free international calling to the US, Canada and local landlines with Unlimited Connectivity. The mobile app also allows guests to view the schedules of all events, activities and restaurants at the resort, plus to learn about local destinations, excursions, and much more!
- At Now Sapphire Riviera Cancun, experience a traditional Temazcal ceremony

Unlimited-Luxury® for reconnecting every generation.

Payment Methods

- **Credit cards accepted:** Visa, MasterCard, American Express
- Currency exchange located at the Front desk

- ATM located in the main lobby that dispenses Pesos

Location Information

Welcome to Now Sapphire Riviera Cancun, a sumptuous resort of Mayan-inspired architecture, with amenities that will leave you speechless. Now Sapphire is close to some incredible archeological sites, the world's 2nd largest coral reef and located near the quaint fishing town of Puerto Morelos, Mexico, just 15 min from the Cancun International Airport.

Average Temperatures

Month	°F	°C
January	81/67	27/20
February	82/68	28/20
March	84/70	29/21
April	85/72	30/22
May	88/77	31/25
June	88/78	31/26
July	91/78	33/26
August	91/77	33/25
September	89/76	32/25
October	88/75	31/24
November	84/71	29/22
December	82/69	28/21

Distance to nearby sister properties:

Resort	Distance (Miles)	Distance (Minutes)
Dreams Riviera Cancun Resort & Spa	0.62	2
Now Jade Riviera Cancun	4.65	15
Secrets Silversands Resort & Spa	5.82	13
Zoëtry Paraiso de la Bonita	6.24	14
Secrets Maroma Beach Riviera Cancun	13.95	24
Secrets Capri Riviera Cancun	18.29	30
Secrets The Vine Cancun	21.4	33
Dreams Sands Cancun Resort & Spa	25.3	40
Dreams Puerto Aventuras Resort & Spa	37.57	51
Dreams Tulum Resort & Spa	63.24	76

Destination Information

Now Sapphire Riviera Cancun provides the excitement of Cancun and Playa del Carmen while allowing guests to explore the ancient Mayan ruins, Pyramids of Tulum and ecological and archeological adventures all within close proximity to the resort. Our travel desk can help you arrange a tour, rent a car or help with any needs you may have when planning your perfect getaway.

Local Points of Interest

- **Akumal** | 44 miles / 51 mins

Located south of Cancun, Akumal is a small beach-front community known for swimming, snorkeling and abundance of sea turtles that lay eggs on the beach at night during nesting season.

- **Playa Del Carmen** | 21 miles / 29 mins
Originally a small fishing town, now Playa Del Carmen is a popular tourist attractive with its pristine beaches and turquoise water.
- **Tulum (Mayan Ruins)** | 60 miles / 68 mins
These Mayan ruins are located in the one of the most important cities during its time, are among the most popular sites to visit including ancient artifacts, pyramids, a beach and breathtaking views of Caribbean Sea from cliff-top.
- **XCaret (Ecological/Archeological Theme Park)** | 26 miles / 35 mins
Learn about the Mayan culture and enjoy several family activities at this ecological/archaeological theme park.
- **Xel-Ha (Freshwater Lagoons)** | 55 miles / 60 mins
Visit Xel-Ha to enjoy this aquatic adventure through lagoons and caves while taking in the ancient Mayan culture including intact artifacts of the past.

Accommodations Information

Relax and rest in one of 496 cozy Junior or Preferred Club Suites, handsomely appointed with all the niceties, lifestyle touches, and dream views that make your slice of paradise so enchanting. When you desire even more, there's the Preferred Club, which offers personal service and phenomenal amenities, led by our Preferred Club Junior Suites, which offer spectacular ocean views and upgraded amenities.

Room Category Name	View	Dimensions	Bedding	Max Occupancy	Max Adults	Total Quantity
Deluxe Junior Suite	Tropical	520 sq.ft/ 48.3 sq.mt	1 king bed	2	2	165
			2 double beds	4	3	161
Preferred Club Junior Suite	Tropical	520 sq.ft/ 48.3 sq.mt	1 king bed	2	2	37
			2 double beds	4	3	33
Preferred Club Junior Suite	Ocean Front	520 sq.ft/ 48.3 sq.mt	1 king bed	2	2	36
			2 double beds	4	3	36
Preferred Club Junior Suite	Beach Front	520 sq.ft/ 48.3 sq.mt	1 king bed	2	2	12
			2 double beds	4	3	12
Preferred Club Governor Suite	Ocean	990 sq.ft/92 sq.mt	1 king bed	2	2	4

All suites offer the following amenities:

- One king size bed or two double beds
- Bathroom with tub & shower
- Private and furnished balcony or terrace
- Marble floors
- Bathrobe and slippers
- Hair dryer
- Direct dial phone
- 32" Cable TV
- Mini-bar refreshed daily with soft drinks, beer and bottled water
- Electronic safe box
- Electronic keyhole
- Alarm clock with iPod docking stations
- Air-conditioning with individual control
- Ceiling fan
- Sofa
- 24-hour room service
- Coffee and tea maker
- Iron & Ironing board
- Luxury amenities in Preferred section
- Unlimited Connectivity

Room Category Descriptions

Deluxe Junior Suite Tropical View

In addition to the above amenities, the Deluxe Junior Suite Tropical View also features amazing views of the lush tropical gardens that surround the resort from a private balcony or terrace. This suite is elegantly decorated in the tones of the Caribbean with dark mahogany furniture and marble floors accentuating classic details. Step inside your very own private sanctuary of elegance and tranquility and sleep on one of the most relaxing beds in the Caribbean. These rooms are conditioned with one king or two double beds (on request on arrival at the hotel), and feature deluxe amenities. These rooms are located in buildings 7-12.

Preferred Club

All of our Preferred Club Suites offer impressive tropical view and ocean front suites, and offer the following additional amenities:

- Personalized check-in and checkout with concierge service
- Preferred status and amenities
- Private, Preferred Club Lounge and adult-only pool
- Pool concierge & bar service
- Ocean front suites offer whirlpool on balcony
- Complimentary access to hydrotherapy circuit (20 minutes – per person, per stay)
- Upgraded bath amenities
- Pillow menu
- Complimentary computer access in Club Lounge
- Upgraded mini-bar and room service menu
- Daily continental breakfast service in the lounge, afternoon hot and cold hors d'oeuvres and exquisite desserts & fine liquors in the lounge
- Complimentary newspaper in room every day (English and Spanish)
- Governor Suites feature a living room and a dining area

Preferred Club Room Category Descriptions

Preferred Club Junior Suite Tropical View

In addition to the above amenities, the oversized Preferred Club Junior Suite Tropical View overlooks the lush tropical gardens that surround the resort and is elegantly decorated in the tones of the Caribbean with dark mahogany furniture and marble floors accentuating classic details. Step inside your very own private sanctuary of elegance and tranquilly and relish in the exclusivity of Preferred Club. The Preferred Club Junior Suites features a seating area conditioned with a sofa for added comfort. These rooms are equipped with one king or two double beds (on request on arrival at the hotel) and feature upgraded amenities. These rooms are located in buildings 1-6, 13 and 14.

Preferred Club Junior Suite Ocean Front View

In addition to the above amenities, the Preferred Club Junior Suite Ocean Front features spectacular views of the Caribbean Sea from a private balcony with whirlpool and is elegantly decorated with dark mahogany furniture and marble floors accentuating classic details. This oversized Preferred Club Junior Suite Ocean Front features spectacular views of the Caribbean Sea from a private balcony with whirlpool and is elegantly decorated with dark mahogany furniture and marble floors accentuating classic details.

Preferred Club Junior Suite Beach Front View

In addition to the above amenities, the Preferred Club Junior Suite Beach Front features spectacular views of the Caribbean Sea from a private terrace with whirlpool and is elegantly decorated with dark mahogany furniture and marble floors accentuating classic details with direct access to the beach.

Preferred Club Governor Suite Ocean View

In addition to the above amenities, the Preferred Club Governor Suite features ocean front views, a large room with a king bed, private terrace, air conditioning, relaxing room, bathroom with separated shower, bidet, hair dryer, VIP bathroom amenities, closet, mini-bar, laptop size safe, three phones, daily restocked mini bar with water, sodas, and beers, alarm clock, coffee maker, iron and ironing board, patio lounge in a double terrace with outdoor whirlpool, living room with TV, dining room and VIP front desk.

***Also available upon request:**

- 4 ADA rooms – Deluxe Junior Suites Tropical View with double beds, widened doorways, bars in shower, easy access. Lift facilities are available in all the principal areas. These rooms are located on the first floor.
- Extra bed & crib

Dining Information

Restaurants

Offering 8 restaurants: 5 à la carte, 1 buffet, a grill and a café. No reservations are required. All restaurant openings rotate throughout the week. Number of restaurants open for each meal is dependent upon occupancy levels.

New! 24-hour dining options allow guests to enjoy late night bites at Coco Café. Or stay in and order room service. It's all available at any hour day or night.

Bluewater Grill | Lunch 12 p.m. – 5 p.m. and Dinner 6:30 p.m. – 11 p.m.

- Offers some of the very best fine cuts and seafood and fish specialties
- Approximate seating capacity: 96
- Dress Code: Casual Elegance

Cibu | Dinner 6 p.m. – 11 p.m.

- Rich flavors of the Mediterranean
- Approximate seating capacity: 86
- Dress Code: Casual Elegance

Fresco | Dinner 6 p.m. – 11 p.m.

- Mexican journey to delectable delights
- Approximate seating capacity: 100
- Dress Code: Casual Elegance

Lemongrass | Dinner 6 p.m. – 11 p.m.

- Taste the best in Asian Cuisine that includes Teppanyaki tables and a Sushi Bar
- Approximate seating capacity: Teppanyaki tables can accommodate up to 48 guests and 50 guests seated
- Dress Code: Casual Elegance

Market Café | Breakfast 7 a.m. – 11 a.m., Lunch 12:30 p.m. – 3 p.m. and Dinner 6:30 p.m. – 10 p.m.

International themed buffet in an air-conditioned dining area

- Approximate seating capacity: 330
- Dress Code: Casual

Paramour | Dinner 6 p.m. – 11 p.m.

- An elegant, romantic atmosphere offering French fare
- Approximate seating capacity: 98
- Dress Code: Casual Elegance
- Adult-Only

Barefoot Grill | Open 11:30 a.m. – 3 p.m.

- Casual grilled favorites served poolside
- Dress Code: None

Coco Café | Café 6 a.m. – 11 p.m., Late Night Bites 11 p.m. – 6 a.m.

- Premium coffee and deli snacks in a casual and relaxed atmosphere
- Late night bites available deli-style including the soup of the day, hot dogs, sandwiches, pizza, fruit and salad
- Dress Code: None

Special Dietary Dining Options

Now Sapphire offers a gluten-free, vegetarian, and vegan menu options at each of its à la carte restaurants. Please notify the resort in advance as well as your waiter if you are allergic to any ingredients.

Dress Codes

Casual –

- Bermudas (long shorts or Capri pants), sneakers/tennis shoes and sandals.
- Ladies must wear a bathing suit wrap or cover-up.
- No sleeveless shirts for men.

Casual Elegance –

- Sneakers/tennis shoes or sandals and dress shirts with short sleeves or collared shirts.
- Long pants required for men.
- No sleeveless shirts or flip-flops.

Formal –

- Men must wear long pants, collared shirts and dress shoes.
- Women must wear blouses, skirts, slacks or dresses, with dress shoes.

Private Romantic Dinners*

For occasions, enjoy a private, romantic dinner for two at any of our romantic spots located throughout the resort. There is an additional charge for these private dinners and advance reservations are required.

Bars

Offering 5 bars and lounges serving premium brand domestic and international favorites ranging from swim-up to a nightly music lounge.

Eclipse Night Club | 10 p.m. – 1 a.m.

- Dance the night away in this lounge offering great music and good times.

Moments | Open 12 p.m. – 12 a.m.

- Enjoy a refreshing cocktail in this lobby bar.

Splash | Open 10 a.m. – 5 p.m.

- Swim up bar serving premium brand beverages, located at the main pool.

The Reef | Open 9 a.m. – 5 p.m.

- Preferred Club pool bar*

The Sandbar | Open 9 a.m. – 5 p.m.

- Beach bar

Sip, Savor & See Dining Experience

As part of the privileges of *Unlimited-Luxury*[®], we're offering guests of Now Sapphire Riviera Cancun the chance to Sip, Savor & See Dreams Puerto Aventuras Resort & Spa, Dreams Playa Mujeres, Dreams Riviera Cancun Resort & Spa, Dreams Sands Cancun Resort & Spa, Dreams Tulum Resort & Spa, Now Jade Riviera Cancun and Sunscape Sabor Cozumel.

Enjoy dinner and live entertainment at neighboring resorts including sipping complimentary cocktails, savoring delicious cuisine at the restaurant of your choice and the opportunity to see that evening's entertainment.

The Sip, Savor & See Dining Experience is only good for dinner. This is not a day pass. Guests must make arrangements through the resort concierge by 3pm. Guests may choose to dine at any of the restaurants that are serving dinner. Guests are responsible for cost of transportation to and from the resort. A maximum of 4 people are allowed per seating. Special restrictions may apply for Christmas and New Year's Eve dinners and special events. Guests can utilize the facilities at the resort they are visiting from 6 pm to 1 am, including bars and theater.

Activities/Entertainment

Indoor/Outdoor Activities

- Tennis/Tennis lessons*
- Beach and water volleyball
- Beach soccer

- Ping-Pong
- Board games
- Big screen movies on the beach
- Golf*
- Theme nights
- Yoga
- Euro-Bungee
- 4 lovely pools, including one for Preferred Club members/adults-only

Water Sports

- Hobie cats
- Kayaks
- Water aerobics
- Water polo
- Snorkeling*
- Deep sea fishing*

**Additional costs apply*

Explorer's Club

Hours: 9 a.m. – 10 p.m.

Ages: 3 – 12

At this fully supervised children's program, kids will enjoy the following activities:

- Arts & Crafts
- Playground
- Sandcastle contests
- Board games and video games
- Weekly campout adventures
- Big screen movies on the beach
- Beepers for parental control
- Dinner for children

All Explorer's Club staff members are certified by the Mexican Red Cross in CPR for children.

Core Zone Teens Club

Hours: 9 a.m. – 12 a.m.

Ages: 13 – 17

At this supervised program, teens can meet each other and enjoy the following activities with no parents around:

- Social events – including weekly bonfires and Disco mixers
- Video Games – Xbox 360, Wii and Play Station 2
- Plasma televisions
- Pool, air hockey and foosball tables
- Ping-pong
- Euro-Bungee
- Water activities
- Painting*

Babysitting*

Babysitting is separate from the Explorer's Club and is an additional charge. Pricing is as follows:

- One child: \$17 USD per hour
- Two children: \$19 USD per hour

For more than three children, two babysitters are necessary, which includes a \$30 additional charge for a taxi. A \$25 USD fee will apply if the babysitting is canceled with less than 12 hour notice. This service applies to a minimum of 3 hours.

**Additional costs may apply*

Experiences

- Turtle Release Program (available select seasons)
- Complimentary greens fees*
- Sip, Savor & See*

**Additional costs apply*

Golf

Guests of Now Sapphire Riviera Cancun can enjoy complimentary green fees at two nearby golf courses: Grand Coral Riviera Maya and the El Tinto Golf Course at the Cancun Country Club.

Complimentary Green Fees at El Tinto

Guests of Now Jade Riviera Cancun can enjoy one complimentary round per person, per day. There are additional fees that guests are responsible for at the golf course.

November 1, 2017 – April 30, 2018:

- Premium Tee Time Supplement: \$30 per person
- Cart fee: \$55 per person in a shared cart
- Junior (under 18 years old): \$40 per junior riding with an adult
- Rider fee: \$35 (includes access to the club areas)

May 1 – October 31, 2017:

- Premium Tee Time Supplement: \$30 per person
- Cart fee: \$45 per person in a shared cart
- Junior (under 18 years old): \$40 per junior riding with an adult
- Rider fee: \$35 (includes access to the club areas)

Dress Code

Men: Collared shirts and mid-thigh (non-denim) length shorts.

Women: Appropriate golf attire, no bathing suits.

Complimentary Green Fees at Grand Coral Riviera Maya Golf Course

Guests of Now Sapphire Riviera Cancun can enjoy one complimentary round per person, per day when staying now through October 31, 2018. There are additional fees that guests are responsible for at the golf course. Pricing is according to the season as follows:

May 1, 2017 through October 31, 2017:

- Premium Tee Time Supplement: \$30 per person
- Cart fee: \$50 per person in a shared cart
- Junior (under 18 years old): \$50 per junior riding with an adult
- Rider fee: \$37 (includes access to the club areas)

November 1, 2017 through April 30, 2018:

- Premium Tee Time Supplement: \$30 per person
- Cart fee: \$60 per person in a shared cart
- Junior (under 18 years old): \$50 per junior riding with an adult
- Rider fee: \$37 (includes access to the club areas)

Pricing from May 1 through October 31, 2018:

- Premium Tee Time Supplement: \$30 per person
- Cart fee: \$50 per person in a shared cart
- Junior (under 18 years old): \$50 per junior riding with an adult
- Rider fee: \$37 (includes access to the club areas)

Additional pricing details: Prices are in USD and include taxes. Golf carts are mandatory and must be used by all golfers. Premium Tee Times are from 6 am to 1 pm, in the winter and from 6 am to 2 pm in the summer. Individual reservations can be made up to 60 days in advance through the resort's concierge and are subject to availability, no name changes to existing bookings will be allowed. A no-show penalty of \$50 will be charged to your room. To avoid this fee guests must cancel with a minimum of 24-hours before the booked tee time. Additional supplements and policies (including separate cancellation policies) do apply for groups of 16 or larger. Prices are subject to change without prior notice.

This offer is subject to availability and can be modified at any time. Blackout dates and restrictions apply. Free round of golf is applicable to adults 18 years or older.

Spa/Fitness

Now Spa by Pevonia®

Hours: Open 9 a.m. – 8 p.m.

For those guests seeking a sanctuary for the senses, our Spa, that reaches 1937 sq. ft/591 m², offers a sublime atmosphere of pure indulgence combining hydrotherapy and indigenous treatments creating a refreshing, invigorating and peaceful experience. Whirlpool baths and treatment rooms, a relaxation lounge, sauna, steam room and private showers are available, as well as pedicures, manicures, facials and a full-service beauty salon.

Spa Facilities Include:

- Two whirlpools
- Seven indoor treatment rooms including three for couples, Roman Tubs and one ocean front palapa for couples
- Sauna for both men and women
- Steam Room
- Relaxation area
- Beauty Salon

- Outdoor treatment areas located throughout the pool and beach areas
- Fitness center

Spa Packages

Welcome to Now

This package includes a Seaweed Body Wrap, Swedish Massage and a Now Exclusive Facial. Approximate time is 150 minutes.

Now Signature

This package includes a Hot Stone Massage, Now Exclusive Facial and both a Spa Manicure and Pedicure. Approximate time is 230 minutes.

Beautiful Hair, Hands and Feet

This package includes a Spa Manicure, Pedicure and hair treatment. Approximate time is 130 mins.

Relaxing Massage for Couples

This package includes a relaxing massage for you and your special someone. Approximate time is 50 mins.

Couples Relaxing Moon & Stars Massage

This package includes fine sparkling wine and refreshing seasonal fruits. Approximate time is 50 mins.

Temazcal Experience

The traditional, renewing Temazcal ceremony is led by an Intercessor, or healer, and is one hour long. The ritual will begin with a blessing from the Intercessor, and one by one, guests will enter the Temazcal structure, sitting in a circle for the healing ceremony. The shelter will be filled with hot stones and the Intercessor will guide participants through the spiritual ritual, involving aromas, herbal steams, sounds and sensations.

The Temazcal is now part of the *Unlimited-Luxury*® inclusions at Now Sapphire Riviera Cancun, at no additional cost. Limited spots per day are available.

Fitness Center

Hours: 7 a.m. – 7 p.m.

- Treadmill
- Stationary Bicycles
- Elliptical machines
- Stair Climbers
- Free Weights

Facilities & Services

- Concierge services and 24-hour front desk
- 24-hour room service
- 4 swimming pools
- Air-conditioned theater - accommodates up to 860 guests
- Currency exchange
- Meeting and conference rooms
- Shopping onsite
- ATM
- Fitness center

- Car rentals*
- Laundry service* - Available daily from 9 a.m. – 5 p.m.
- Medical facilities*
- On-site Travel Agency*
- Scuba Diving Shop*
- Handicapped rooms available (wheelchair accessible)

**Additional costs apply*

Unlimited Connectivity

Free Wi-Fi and free international calling to the US, Canada and local landlines is available to guests through the Unlimited Connectivity app. This complimentary mobile and tablet app allows guests to stay connected to those they are with, as well as friends and family back home. Utilizing the app call feature, guests can make calls to the US, Canada and local landlines using the resort's Wi-Fi connection, without incurring any cell phone roaming charges. Guest can also contact the resort staff directly to book spa appointments, housekeeping, order room service and more. The app is full of information about dining, resort activities, local attractions and more that will enhance your stay. The app is available in the Apple, Android and Windows app stores.

Going Green

Now Sapphire maintains socially responsible practices on the resort property and in the local community. The resort is involved in the following practices and environmental organizations:

Rainforest Alliance Verified™

Now Sapphire Riviera Cancun has been awarded with the Rainforest Alliance Verified™ mark for achieving significant and measurable sustainability milestones. This verification assures the commitment of Now Sapphire to reduce the impact of its activities on the planet and local communities.

As part of the Rainforest Alliance, Now Sapphire recently implemented an integrated waste management program as a sign of their commitment to reducing, treating and safely disposing of hazardous/non-hazardous wastes.

The first step in their program included an analysis of the existing conditions & the education of their personnel. The hotels worked closely with professionals trained in identifying, handling and sorting hazardous, chemical and solid wastes. Then, they held a series of training events for hotel personnel.

In response to the training events, Now Sapphire has recovered and recycled more than 32 tons of materials that would otherwise have ended up in the municipal landfill. Also, the courses raised awareness to employees regarding hazardous nature of certain wastes and health conditions that could arise without proper in-handling.

Amigos de Sian Ka'an

The resort is a proud member of Amigos de Sian Ka'an. The mission of Sian Ka'an is to conserve biodiversity, promote the socioeconomic development of communities, and influence the environmental culture and policies, based on science. Working towards a greener and healthier planet we have partnered with the organization by implementing actions focused on the following environmental well-being programs.

Stewardship

To further reaffirm their commitment to the local community, handmade, local products are sold in the shops and stores. Additionally, soft and hard goods are donated to local charities.

Romance

Wedding Packages

Your Moments Wedding Package

This package is complimentary when booking a minimum of 7 nights in the Preferred Club Junior Suite Ocean-Front View or higher room category, or if 5 rooms are reserved for a minimum of 3 nights at any room category.

This package includes:

- Dedicated on-site wedding coordinator
- Symbolic Ceremony*
- Bouquet(s) and boutonniere(s) for wedding couple
- Preparation of the couple's wedding day attire
- Wedding cake for up to 10 guests
- Sparkling wine toast for up to 10 guests
- Romantic turndown service that evening with rose petal-drawn bath, bottle of sparkling wine and chocolate-covered strawberries
- Late checkout for the couple (upon request and availability)
- 20% off spa treatments (boutique purchases not included)

2017/2018/2019 Selling Price: \$999 USD or complimentary

Restrictions/exclusions: All weddings, regardless of size, must be booked a minimum of 30 days in advance of the wedding date. Subject to availability and double occupancy only. Prices and package subject to change without notice. This package cannot be combined with the Do Not Disturb Honeymoon Package to receive both packages complimentary and cannot be deducted when purchasing other packages. 20% discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer. Please note restrictions apply when combining the complimentary wedding package with the Groups, Gatherings, and Getaways promotion. See promotion terms and conditions for details.

Once wedding is confirmed it cannot be canceled within 6 months of the date of the wedding without a fee. For weddings booked within 6 months of the wedding date the wedding cannot be canceled without the penalty. The cancellation penalty is \$100. The complimentary wedding package may not be available during all dates and times at the discretion of the resort.

*Additional fees apply for service of a judge or minister. These fees vary by resort and will be confirmed by the wedding coordinator

Now to Eternity Wedding Package

- Dedicated on-site wedding coordinator
- Service of a judge or minister
- Bouquet(s) and boutonniere(s) for wedding couple
- Preparation of the couple's wedding day attire
- Wedding cake for up to 25 guests
- Sparkling wine toast for up to 25 guests
- Complimentary room upgrade for wedding couple (based on availability)
- Makeup and hair styling for one member of the wedding couple on wedding day
- Private cocktail hour with hors d'oeuvres for up to 25 guests (silver menu)

- Private dinner reception for up to 25 guests (silver menu)
- Swedish couples massage treatment (50 minutes)
- Photo Package (24 full-color photographs taken during ceremony)
- Breakfast in bed morning after ceremony with Mimosas
- 1 corsage and 1 boutonniere for the wedding party
- 1 floral centerpiece arrangement for the reception table
- Romantic turndown service night of the ceremony with rose petal-drawn bath, bottle of sparkling wine and chocolate-covered strawberries
- Late checkout for the couple (upon request and availability)
- 20% off spa treatments (boutique purchases not included)
- Free Anniversary Nights (stay a minimum of 5 paid nights over first anniversary date and receive 2 additional nights free or stay 4 paid nights over first anniversary date and receive 1 additional night free)

2017/2018/2019 (August, September and October) Selling Price: \$2,799

2017/2018/2019 (January – July and November – December) Selling Price: \$3,199

Restrictions/exclusions: All weddings, regardless of size, must be booked a minimum of 30 days in advance of the wedding date. Subject to availability and double occupancy only. Prices and package subject to change without notice. 20% discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer.

Once wedding is confirmed it cannot be canceled within 6 months of the date of the wedding without a fee. For weddings booked within 6 months of the wedding date the wedding cannot be canceled without the penalty. The cancellation penalty is \$500. A percentage of wedding guest accommodations may be required to confirm the wedding. The policy is up the resort's discretion and should be discussed when saving the date with the wedding coordinator. For wedding packages that are downgraded within 6 months of the wedding date, the package cannot be downgraded without the penalty. The wedding package downgrade penalty is \$500. When package is downgraded, the time of ceremony is subject to change based on availability.

Divine Wedding Package

- Dedicated wedding coordinator
- Service of a judge or minister
- Bouquet(s) and boutonniere(s) for wedding couple
- Preparation of the couple's wedding day attire
- Wedding cake for up to 25 guests
- Sparkling wine toast for up to 25 guests
- Complimentary room upgrade for wedding couple (based on availability)
- Makeup and hair styling for one member of the wedding couple on wedding day
- Swedish couples massage treatment (50 minutes)
- Breakfast in bed morning after ceremony with Mimosas
- 2 corsages and 2 boutonnieres for the wedding party
- 1 floral centerpiece arrangement for the reception table
- Gazebo décor — 25 chairs with white covers, ceremonial table and aisle runner
- Private cocktail hour with hors d'oeuvres for up to 25 guests (Platinum menu)
- Private dinner reception for up to 25 guests (Platinum menu)

- Edited video of ceremony
- Choice of guitarist or saxophonist at the ceremony (1 set, 45 minutes)
- Photo package (24 color photographs taken during the ceremony) and wedding album
- Romantic turndown service night of the ceremony with rose petal-drawn bath, bottle of sparkling wine and chocolate-covered strawberries
- Romantic dinner on the beach (one evening during stay)
- Late checkout for the couple (upon request and availability)
- 20% off spa treatments (boutique purchases not included)
- Free Anniversary Nights (stay a minimum of 5 paid nights over first anniversary date and receive 2 additional nights free or stay 4 paid nights over first anniversary date and receive 1 additional night free)

2017/2018/2019 (August, September and October) Selling Price: \$3,299 USD

2017/2018/2019 (January – July and November – December) Selling Price: \$3,599 USD

Restrictions/exclusions: All weddings, regardless of size, must be booked a minimum of 30 days in advance of the wedding date. Subject to availability and double occupancy only. Price and package subject to change without notice. 20% discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer.

Once wedding is confirmed it cannot be canceled within 6 months of the date of the wedding without a fee. For weddings booked within 6 months of the wedding date the wedding cannot be canceled without the penalty. The cancellation penalty is \$500. A percentage of wedding guest accommodations may be required to confirm the wedding. The policy is up the resort's discretion and should be discussed when saving the date with the wedding coordinator. For wedding packages that are downgraded within 6 months of the wedding date, the package cannot be downgraded without the penalty. The wedding package downgrade penalty is \$500. When package is downgraded, the time of ceremony is subject to change based on availability.

Trending: Drone Videography*

- Add an aerial component to your wedding video with our drone camera service! The service includes coverage of the processional and ceremony with a finished, edited video of the key moments. Ask your wedding coordinator how to add this to your photography package!

**Additional costs apply*

Newlywed & Anniversary Packages

Do Not Disturb Honeymoon Package

This package is complimentary when booking the Preferred Club Junior Suite Ocean-Front View or higher room category for 7 nights or more.

This romantic package includes:

- Sparkling wine, flowers and fresh fruit in room on arrival
- Breakfast in bed with Mimosas (reservations required in advance via guest service)
- Swedish couples massage treatment (50 minutes)
- Romantic beachfront dinner for two including bottle of wine
- Special turndown service one evening during stay

- Private petit fours each evening at turndown
- Free Anniversary Nights (stay a minimum of 5 paid nights over first anniversary date and receive 2 additional nights free or stay 4 paid nights over first anniversary date and receive 1 additional night free)

2017/2018/2019 Selling Price: \$999 USD or complimentary

Restrictions/exclusions: Subject to availability and double occupancy only. Prices and package subject to change without notice. This package cannot be combined with the Your Moments Wedding Package to receive both packages complimentary and cannot be deducted when purchasing other packages. To receive the package complimentary, it is only applicable to couples staying within three months of their wedding or staying over their anniversary date. Couple must present a copy of their wedding invitation or marriage certificate at the time of check-in. Package is available to all guests when purchased at the selling price.

Soul Mates Vow Renewal Package

This package is complimentary when booking the Preferred Club Junior Suite Ocean-Front View or higher room category for a minimum 5-night stay.

This romantic package includes:

- Service of a dedicated on-site wedding coordinator
- Renewal of Vows Ceremony
- Corsage(s) and/or boutonniere(s) for wedding couple
- Sparkling wine toast for two
- Certificate of Renewed Vows
- Special dining arrangements for two the evening of the ceremony
- Romantic turn-down service the night of the ceremony
- Honeymoon Bliss Package
 - Fresh fruit on arrival
 - Bottle of sparkling wine on arrival
 - Special turndown service one evening during stay
 - Breakfast in bed with Mimosas (reservations required in advance via guest service)
 - 15% discount on treatments

2017/2018/2019 Selling Price: \$499 USD

Please contact the wedding coordinator at least 30 days in advance to confirm date availability.

Terms & Conditions: Subject to availability and double occupancy only. Prices and package subject to change without notice. This package is for two people and cannot be combined with other complimentary packages or be deducted when purchasing other packages. Additional costs may apply for additional guests and optional services requested.

Honeymoon Bliss Package (Complimentary)

This complimentary package includes:

- Fresh fruit on arrival
- Bottle of sparkling wine on arrival
- Special turndown service one evening during stay
- Breakfast in bed with Mimosas (reservations required in advance via guest service)
- 15% discount on treatments

Note: Please request your honeymoon or anniversary package at time of booking. You will be required to present a copy of your wedding invitation or marriage certificate at check-in. 15% discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer. Travel must occur over anniversary date or within three months of wedding date.

Free Anniversary Nights*

Stay a minimum of 7-nights with your qualifying wedding or honeymoon package at any Now Resorts & Spas and earn complimentary nights toward your return stay over your first anniversary! Free Anniversary Nights are valid on all qualifying new wedding or honeymoon reservations made at any of the Now Resorts & Spas with a 7-night minimum stay. The couple will receive the following for their first anniversary return-stay:

- Stay a minimum of 5 nights over first anniversary date and receive 2 additional nights free
- Or -
- Stay 4 nights over first anniversary date and receive 1 additional night free

Bridal & Honeymoon Registries

Couples can create customized registries for use during their wedding or honeymoon.

All packages and pricing are subject to availability and may change without notice. Additional surcharges, requirements, restrictions, regulations and blackout dates may apply.

Ceremony/Reception Spaces

Locations can accommodate up to 150 guests for ceremony and reception.

Five different location options:

- Beach
- Beach Terrace
- Tequila Terrace
- Gazebo
- Mexican Patio

South Asian Weddings

Shaadi Package

Introducing the Shaadi Package, expertly crafted for South Asian Weddings. Our Shaadi Package consists of six events over the course of three days and inclusive of seventy five guests. Using our planning expertise and partnerships with amazing décor suppliers and chefs specializing in authentic Indian cuisine our dedicated on-site wedding coordinators will work diligently to create unique and dynamic wedding events.

EVENT ONE | NIGHT ONE

Mehndi Evening (3 hour event)

Included in your evening:

- Area for bride* (and guests if desired) adorned with drapery and pillows
- Cocktail tables with white linens
- Delectable passed hors d'oeuvres (choice of 3)
- Drink station serving non-alcoholic beverages, including a signature drink created by the wedding couple (note: If you would like alcohol served, please advise the wedding coordinator)

*Please note: If the bride would prefer to have her Henna done separately in her room or bridal suite in advance of the event, these accommodations can be arranged through the on-site wedding coordinator.

EVENT TWO | NIGHT TWO

Welcome Dinner / Sangeet / Garba (4 hour event)

Included in your evening:

- Intimate stage area with colored draping and seating for two for the wedding couple
- Appetizer station with a selection of three options
- Sumptuous buffet offering a complete salad bar and three entrée options (choice of variety of cuisine options)
- Dessert station offering a selection of two scrumptious options
- Tables with white linens and white linen-covered chairs

EVENT THREE & EVENT FOUR | DAY THREE

Baraat

Your dedicated on-site wedding coordinator will be on hand to help with the organization and direct the processional. The resort has many options available to the groom to make a grand and memorable entrance preceding the wedding ceremony.

Wedding Ceremony (1-1.5 hour event)

Included in your ceremony:

- Elegant Mandap decorated with colorful backdrop and drapery
- Choice of pillows or Tiffany style chairs for family members participating in the ceremony
- Tiffany style chairs for wedding guests
- Beverage station offering selection of cold water, juice and soda throughout the ceremony
- Shoe check station provided for ceremonies held on the beach

EVENT FIVE | DAY THREE

Post Wedding Ceremony Lunch (1.5-2 hour event)

Included in your lunch event:

- Plentiful buffet serving a selection of 3 vegetarian menu options
- Beverage station offering water, juices and soda
- Dessert station with choice of two delicious options
- Tables with white linens and white linen-covered chairs

EVENT SIX | NIGHT THREE

Dinner Reception (4 hour event)

Included in your dream reception:

- Intimate stage area with colored draping and seating for two for the wedding couple
- Tables adorned with choice of colored linens and Tiffany style chairs
- Delectable buffet complete with full salad bar, 5 vegetarian and 3 non-vegetarian entrée options expertly prepared by gourmet chef specializing in Indian cuisine.
- Private bar with bartender serving top-shelf spirits, juices, soda and water
- Dessert station and couple's choice of Wedding Cake (selection to be provided by wedding coordinator)

SHAADI PACKAGE PRICE (INCLUSIVE OF 6 EVENTS AND 75 GUESTS) \$25,999

Restrictions/exclusions: All weddings, regardless of size, must be booked a minimum of 30 days in advance of the wedding date. Subject to availability & double occupancy only. Prices and package subject to change

without notice. To confirm the wedding an initial \$500 deposit is required as the planning process continues, the wedding coordinator will work with the couple and a \$5,000 deposit will be required 6 months to the wedding date to secure vendors. Once wedding is confirmed it cannot be canceled within 6 months to the date of the wedding without a \$5,000 cancelation fee.

The Dulha & Dulhan Wedding Package

Experience a destination wedding where your traditions and customs will be honored through our expertise and devoted, personal attention. This package includes the following events and special touches:

WELCOME COCKTAIL PARTY | One-hour private event

- Private bar with bartender, serving top-shelf international and domestic spirits, soda and juice and water
- Hors d'oeuvres station

SANGEET & MEHNDI | Four-hour private event

- Intimate stage area with colored draping and seating for two for the wedding couple
- Appetizer station with a selection of three options
- Sumptuous buffet offering a complete salad bar and three entrée options (choice of variety of cuisine options)
- Dessert station offering a selection of two scrumptious options
- Tables with white linens and white linen-covered chairs

BARAAT

Your dedicated on-site wedding coordinator will be on hand to help with the organization and direct the processional. The resort has many options available to the groom to make a grand and memorable entrance preceding the wedding ceremony.

WEDDING CEREMONY | One to one and a half hour private event

- Elegant Mandap decorated with colorful backdrop and drapery
- Choice of pillows or Tiffany style chairs for family members participating in the ceremony
- Sound system
- White-linen covered chairs for wedding guests
- Beverage station offering selection of cold water, juice and soda throughout the ceremony
- Shoe check station provided for ceremonies held on the beach

WEDDING RECEPTION | Four-hour private event

- Intimate stage area with colored draping and seating for two for the wedding couple
- Delectable buffet complete with full salad bar, 5 vegetarian and 3 non-vegetarian entrée options expertly prepared by gourmet chef specializing in Indian cuisine.
- Private bar with bartender serving top-shelf spirits, juice, soda and water
- Dessert station and couple's choice of wedding cake

In addition to the private wedding events, wedding couples booking the Dulha & Dulhan Package will also receive:

- A dedicated onsite wedding coordinator, certified in South Asian Weddings.

- Sparkling wine and fresh fruit for the wedding couple and their parents in suite, upon arrival (up to 3 rooms)
- 20% discount on spa treatments for wedding couple and their parents (up to 6 people. Boutique purchases not included)
- Complimentary access to the spa's hydrotherapy areas for the wedding couple and their parents one day of stay (up to 6 guests, time and day of visit must be confirmed with the spa manager based on spa occupancy)
- Complimentary room for one member of the wedding couple the night before the wedding (based on availability)*
- Romantic turndown service for the wedding couple the evening of the wedding
- Romantic breakfast in bed with Mimosas the day after the wedding (confirm with wedding coordinator)
- Late check-out for the wedding couple (based on availability, until 3PM)
- Complimentary return stay anniversary nights! Stay 5 or more paid nights over your first anniversary date and receive 2 additional nights free.
- Plus, the more you book, the more you receive:**
 - Every 5th room free (up to 10 complimentary rooms)
 - 1 complimentary upgrade for every 10 paid rooms
 - \$100 in resort coupons per guest
 - Private group check-in

**DULHA & DULHAN PACKAGE PRICE INCLUSIVE OF UP TO 50 GUESTS \$7,500 USD;
INCLUSIVE OF UP TO 100 GUESTS \$11,999 USD.**

Package terms & conditions: All weddings, regardless of size, must be booked a minimum of 30 days in advance of the wedding date, unless approved by the wedding coordinator. Dates and locations are based on availability and must be confirmed by the wedding coordinator. Prices and package subject to change without notice. Discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer. This package is not combinable with the Save Your Date or 3G promotion. This package is inclusive of up to 50 or 100 guests and additional guests can be added for an additional cost (varies by resort). Upgrades, customizations and additions can also be made to the package through the resort's wedding coordinator.

Once wedding is confirmed it cannot be canceled within 6 months to the date of the wedding without a fee. For weddings booked within 6 months of the wedding date the wedding cannot be canceled without the penalty. The cancellation penalty is \$750.

This package is only available for purchase when reserving a minimum of 25 rooms for three nights each (or 75 room nights cumulative). Wedding date and room availability must be confirmed with the resort in advance of purchasing the package.

**Upgrades are based on availability and check in upon arrival at the hotel.*

****Group inclusion terms and conditions:**

- *Private check-in is only applicable when the group arrives at the hotel at the same time, and when the hotel has been notified at least 7 days prior to arrival.*
- *Every fifth room within the group will be complimentary with a maximum of ten complimentary rooms per group booking (each date of stay will be individually assessed in order to calculate comp rooms). It is not required to have 4 paid rooms in the same room category in order to receive the 5th room free. Complimentary rooms are to be applied to the lowest total value room of any occupancy. (i.e. –When booking 5 double rooms and 1 single room in the same room category, the lowest total value room would be the single room and would be complimentary. Additionally, the number of complimentary rooms will be given for the same number of nights majority rooms have booked. If no majority exists, the shortest length of stay will apply.*

- *1 complimentary room upgrade will be provided to the next category for every block of 10 rooms paid for the average length of stay of the group, with a maximum of 2 upgrades. Upgrades are based on availability and are given to the next room category where the majority of the 10 rooms are met. If no majority exists, the lowest room category will apply.*
- *\$100 in resort coupons per person will be issued. Rules of use apply and are listed below. Resort coupons are not combinable with any other offer.*

Resort Coupons terms and conditions:

Resort coupons are applicable at the Spa (up to \$40 USD per every 50-minute treatment), romantic dinners (up to \$60 USD per every romantic dinner scheduled with the concierge) and up to \$10 USD for every bottle of wine purchased.

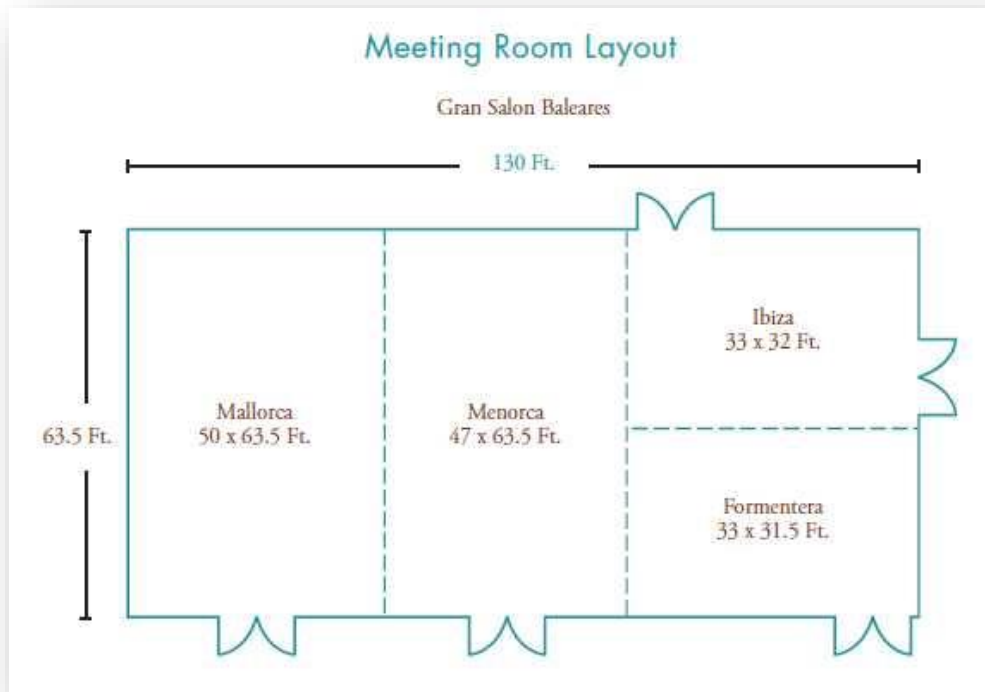
Resort coupons cannot be applied toward the following items: beauty salon services, spa product purchases, telephone charges, dolphin experiences, gift shop purchases, boutique purchases, internet service, marina services, dive shop, medical services, car rentals and travel agency services. Resort coupons must be redeemed at the time of reservation or service. Resort coupons do not hold any cash or commercial value, and are not refundable and are non-transferable.

Resort coupons are not applicable for tips, taxes, private functions and/or special events such as Christmas and New Year's gala dinners. Resort coupons are not accumulative and cannot be combined with any other promotion or special offer including, but not limited to spa treatment discounts. They are only valid during the original stay and cannot be deducted upon check out

Meetings Information

Four individual climate-controlled ballrooms are perfect for your next corporate trip, as they can accommodate up to 800 guests and offer state-of-the-art visual equipment. Now Sapphire Riviera Cancun offers a team of bilingual, dedicated group event planners that will take care of the logistics and provide you with everything you need. We offer a wide array of memorable group functions, from creative theme parties and fun-filled team building activities to casually elegant gala dinners and exciting excursions.

Meeting Room Layout



Meeting Room Chart

MEETING ROOMS	SQ. FT.	HEIGHT (FT.)	COCKTAIL (PAX)	THEATER (PAX)	CLASSROOM (PAX)	BANQUET (PAX)	CONFERENCE (PAX)
Mallorca	3,175	20	330	280	150	190	-
Menorca	2,985	20	300	260	150	170	-
Ibiza	1,056	20	100	70	32	100	-
Formentera	1,040	20	100	70	32	100	-
Gran Salón Baleares	8,255	20	810	860	490	560	-
Sapphire I	145	9.84	-	-	-	-	8
Sapphire II	237	9.84	-	-	-	-	12

Resort Map



- | | | |
|-------------------------|--------------------------|-------------------|
| 1 Market Café | 11 Front Desk | 21 Pool Towels |
| 2 Fresco Restaurant | 12 Theater | 22 Temazcal |
| 3 Cibu Restaurant | 13 Explorer's Club | 23 The Sandbar |
| 4 Paramour Restaurant | 14 Spa | 24 The Reef Bar |
| 5 Lemongrass Restaurant | 15 Preferred Club Lounge | 25 Coco Café |
| 6 Bluewater Grill | 16 Shopping Area | 26 Barefoot Grill |
| 7 Moments Lobby Bar | 17 Wedding Gazebo | 27 Tennis Courts |
| 8 Splash Bar | 18 Meeting Facilities | ♥ Romantic Spots |
| 9 Preferred Club Pool | 19 Core Zone Teens Club | |
| 10 Eclipse Nightclub | 20 Fitness Center | |