



A New **ALL INCLUSIVE** *Experience*



Mahekal Beach Resort's unique layout of outdoor pathways with lush gardens and open-air restaurants and venues, gives us the ability to re-imagine your travel experience and feel safe. Immerse yourself in our lush gardens, tranquil pools and an extraordinary culinary experience with flavors and aromas from our different dining options. Relax and partake surrounded in beautiful ambiance, accompanied by personalized service.

BREAKFAST

Fuego Restaurante & Cantina • 7:30 am to 10:30 am
Las Olas 7 am to 11 am

LUNCH & SNACKS

Fuego Restaurante & Cantina • 12 pm to 5 pm • 5 pm to 7 pm -Snacks
Las Olas 12 pm to 5 pm

DINNER

Fuego Restaurante & Cantina 7 pm to 10 pm
Las Olas 6:30 pm to 10 pm
Cocina 6:30 pm to 10 pm

BARS

Itzi 11 am to 6 pm
Agave 4 pm to 12 pm

BEVERAGES

Enjoy a wide selection of soft drinks, beer, house wine by the glass, domestic and international brands at the restaurants and bars of the hotel. Premium package available for an additional 30 USD per person per day.



RESTAURANT RESERVATIONS

Restaurant seating is on a first come first serve basis. For larger groups, please contact directly our Concierge.

DINING DRESS CODE

We kindly request that you follow our resort dress code (Tropical Casual) for ladies and gentlemen. Shirts and shoes are required in all restaurants.

HOTEL

AMENITIES:

- Pools: Fuego, Las Olas, Itzi and The
- Oasis Fuego Jacuzzi
- Pool and Beach Towels
- Revive Spa
- Hotel Security 24/7



IN-ROOM SERVICES: Daily Maid and turndown service, Wi-Fi

TAXES AND SERVICES: Tax, resort fee, services and gratuities are included.



RESORT ACTIVITIES:

According to the hotel program: Yoga Class (Tuesdays and Thursdays at 8:30 am) prior reservation needed. 10% discount at Revive Spa for 80 min. massages. Use of bicycles. Non motorized aqua sports: Paddleboards (SUPs), Kayaks, tubes and Snorkel Gear.

SURCHARGES APPLY FOR:

- Premium Culinary Dishes
- Liquor and Wine by the Bottle
- Selected Culinary Events (Lobster Night, Catch of the Day, etc) Spa Services and/or treatments
- Telephone Calls
- Laundry, Ironing and Dry Cleaning Services
- Off Property Activities and Tours
- Additional authorized tips signed for by guests
- In Room Dining
- Medical Service 24/7

IMPORTANT INFORMATION – DISCLAIMER

All Inclusive plan must apply for all guests staying in the same room. This program cannot be combined with any other promotion nor the respective discounts.

All Inclusive plan starts at 3:00PM on the day of your scheduled arrival and continues until your day of departure at 12:00pm (these times are in accordance with the official Check-in and Check-out times).

For guests selecting our All Inclusive meal plan, the 1st Day commences at their chosen meal time: ie starting with Lunch and concluding on the last day with Breakfast. The minimum period for the All Inclusive meal plan is 3 days which cannot be interrupted, reinitiated nor transferred. The bracelet must be worn at all times and shown each time you order any food or beverages. All checks must be signed for by a registered All Inclusive guest. Each order included on the check must apply to you or a guest in your party covered by the All Inclusive package and cannot be shared with any other guest(s).

Tax and gratuities are included. If you desire to leave the server an additional tip, you may do so. Please note that any tip/gratuity you add to your check will be charged to your room account and must be settled upon check-out.

Once purchased, the All Inclusive package cannot be cancelled and no refund will be granted. If the bracelet is lost during your stay and/or not returned on the day of your check-out, a replacement fee of USD \$125.00 will be charged per bracelet.

Children from 5-12 years of age are charged half price. Adult prices apply to children as of 13 years of age and older. Alcoholic beverages are only served to guests as of 18 years of age and older where ID may be requested.

The bracelet and the All Inclusive package are for personal use and are non-transferable. Misuse will result in privileges being revoked with no refund. Please note that we reserve the right to refuse service to obviously intoxicated guests as well as guests not observing hotel rules.

ADDITIONAL INFORMATION:

An environmental daily fee of MXP \$28.86 (Mexican Pesos) applies to guests staying at all Cancun/Riviera Maya resorts as per the local municipality law. These fees are used to support sustainable initiatives such as beach cleaning, water treatment, waste collection and conservation efforts. Restrictions apply, this package is subject to change without notice.